

ON THE TELEPHONE

Leaving a Message

Caller 1: Good Evening Brown's Grill how may I help you?

Caller 2: *Hello, I'd like to make a dinner reservation for Friday.*

Caller 1: Certainly, I'd be happy to help you with that. How many people are there in your party?

Caller 2: *There'll be four people.*

Caller 1: And what time would you like to make a reservation for?

Caller 2: *Let's say at seven o'clock.*

Caller 1: I'm afraid we don't have anything available then. We could seat you at six o'clock or at eight o'clock.

Caller 2: *Oh, OK. Let's make the reservation for eight o'clock.*

Caller 1: Fine, eight o'clock on Friday evening for four people. May have your name?

Caller 2: *Yes, it's Anderson.*

Caller 1: Is that Anderson with an 'e' or an 'o'?

Caller 2: *Anderson with an 'o'.*

Caller 1: Thank you. Great. I have a table for four for the Anderson party at eight o'clock on Friday evening.

Caller 2: *Thank you very much.*

Caller 1: You're welcome. We'll see you on Friday.

Caller 2: *Yes, see you then. Good bye.*

Caller 1: Good bye.

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Vocabulary

party = *parti (politique); fête, soirée; groupe de personnes*

working party = *groupe de travail*

rescue party = *équipe de secours*

available = *disponible*

a seat = *siège*

to seat (people):

how many does the hall seat? = *à combien peut-on s'asseoir dans la salle?*

this table seats eight = *on peut tenir à huit à cette table*

please be seated = *asseyez-vous je vous prie*

You're welcome (answer to thanks) = *Je vous en prie!*

Questions

On what day and at what time does Caller 1 want to reserve a table?

For how many people?

On what day and at what time is the reservation finally made?