

## ON THE TELEPHONE

### Making a Doctor's Appointment

Caller 1: Dr. Peterson's surgery. How may I help you?

Caller 2: *I'd like to make an appointment to see the doctor.*

Caller 1: Certainly, are you ill at the moment?

Caller 2: *Yes, I'm not feeling very well.*

Caller 1: Do you have a fever, or any other symptoms?

Caller 2: *Yes, I have a slight fever and aches and pains.*

Caller 1: OK, Dr. Peterson can see you tomorrow. Can you come in the morning?

Caller 2: *Yes, tomorrow morning is fine.*

Caller 1: How about 10 o'clock?

Caller 2: *Yes, 10 o'clock is fine.*

Caller 1: May have your name?

Caller 2: *Yes, it's ..... (your name)*

Caller 1: Have you seen Dr. Peterson before?

Caller 2: *Yes, I had an examination last year.*

Caller 1: Yes, I have your records now. OK, I've scheduled an appointment for ten o'clock tomorrow morning.

Caller 2: *Thank you.*

Caller 1: Drink plenty of warm fluids and get a good night's sleep!

Caller 2: *Thank you. I'll do my best. Goodbye.*

Caller 1: Goodbye.

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#### Vocabulary

doctor's surgery = *cabinet de médecin*

appointment = *rendez-vous*

aches\* and pains\*\* = *douleurs*  
(pain - *plus cuisante*)

\* **BOUTEILLE + K + S**

\*\* **P + BOUTEILLE + N + Z**

#### Questions

How does Caller 2 say *Je ne me sens bien*?

Caller 2 says they have aches and pains - and what else?

How does Caller 1 say *Je vous donne rendez-vous pour* - and when is the appointment?

What advice does Caller 1 give to Caller 2 near the end of the conversation?